NPE2027 Cancellation and Refund Policy

All cancellation requests must be submitted in writing to the NPE2027 Registration Contact Center at NPE@maritz.com. Refunds, when applicable, will be issued to the original form of payment.

Expo, Expo+, and Expo+ One Day Pass Registrations

Cancellation requests received on or before **April 1, 2027**, are eligible for a refund, less the applicable cancellation fee:

- **$95 cancellation fee** for cancellations received on or before **January 22, 2027**
- **$175 cancellation fee** for cancellations received between **January 23, 2027, and April 1, 2027**

No refunds will be issued for cancellation requests received after **April 1, 2027**.

Student Expo and Student Expo+ Pass Registrations

- Student Expo+ registrations are eligible for a full refund if canceled on or before **April 1, 2027**. No refunds will be issued after **April 1, 2027**.
- Student Expo registration is complimentary through **May 2, 2027**. Any Student Expo registrations purchased onsite beginning **May 3, 2027** are non-refundable.

Exhibitor Pass Registration

Exhibitor pass registration fees are **non-refundable**.

Exhibitor Expo+ Pass Registration

Exhibitor Expo+ registrations are eligible for a full refund if canceled on or before **April 1, 2027**. No refunds will be issued after **April 1, 2027**.

Sesiones Educativas LATAM / LATAM Educational Sessions

Registration fees for Sesiones Educativas LATAM / LATAM Educational Sessions are fully refundable for cancellation requests received on or before **April 1, 2027**. No refunds will be issued for cancellation requests received after **April 1, 2027**.

Special Events

Tickets purchased for the following events are **non-refundable**:

- Women in Plastics Breakfast
- NPE Opening Party
- FLiP & Sip Reception

Substitutions

Substitutions of registrants are permitted upon written request to the NPE2027 Registration Contact Center at NPE@maritz.com and must be received no later than **April 30, 2027**. Requests received after **April 30, 2027** will not be processed.

Downgrades

Downgrades from **Expo+**, **Expo+ One Day**, or **Student Expo+** registrations to a lower-priced registration category are permitted if requested in writing and received by NPE2027 Registration Customer Service at NPE@Maritz.com **on or before April 1, 2027**.

Eligible downgrade requests will receive a refund of the difference between the original registration fee paid and the applicable registration rate in effect at the time the downgrade request is processed.

No refunds will be issued for downgrade requests received **after April 1, 2027**

Event Cancellation, Postponement, or Modification

NPE2027 reserves the right to modify, postpone, or cancel any program, session, event, or activity due to circumstances beyond its reasonable control. In the event NPE2027 is postponed, modified, or canceled, NPE2027's liability shall be limited to the refund of applicable registration fees paid directly to NPE2027. NPE2027 shall not be responsible for any other costs, expenses, or damages incurred by attendees, exhibitors, or participants, including, but not limited to, travel, lodging, transportation, or other related expenses.
No exceptions will be made to the cancellation and refund policy stated above.